

# Hotfix Release Notes

## v11.2.764

EMPLIFI AGENT  
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## Introduction

This document describes the software changes in Emplifi Agent version 11.2.764. Previous releases are not covered in this document.

## Hotfixes

Summary of hotfixes to software elements for version 11.2.764

Hotfix Description	User Impact	Case ID	Project ID
Resolved an issue where email replies that were in response to a case with an ID larger than 8 characters or that used the case ID format of CRS in the subject/body would update the incorrect case.	Agents		A11-1022