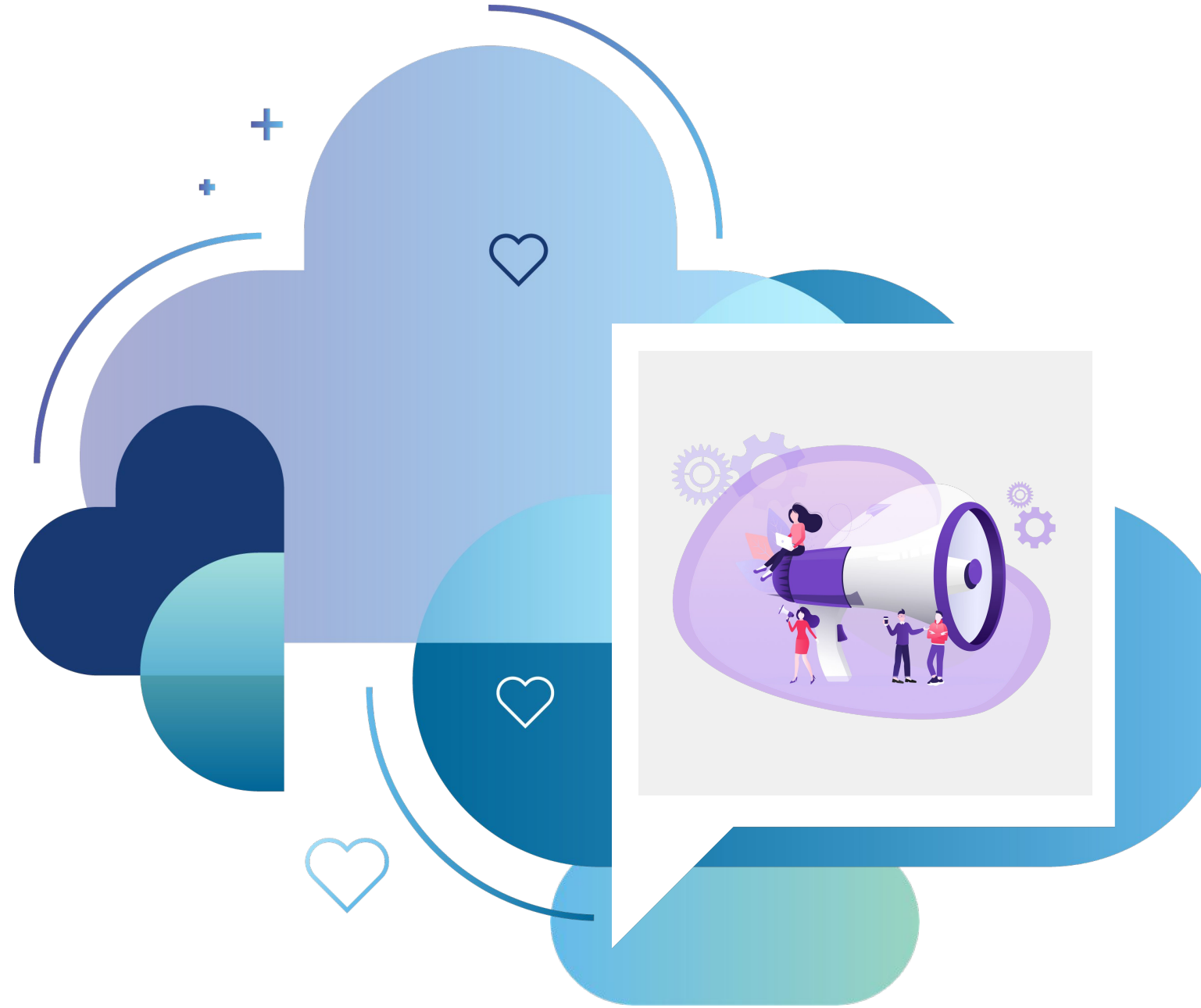# Live Commerce April 2023 Releases
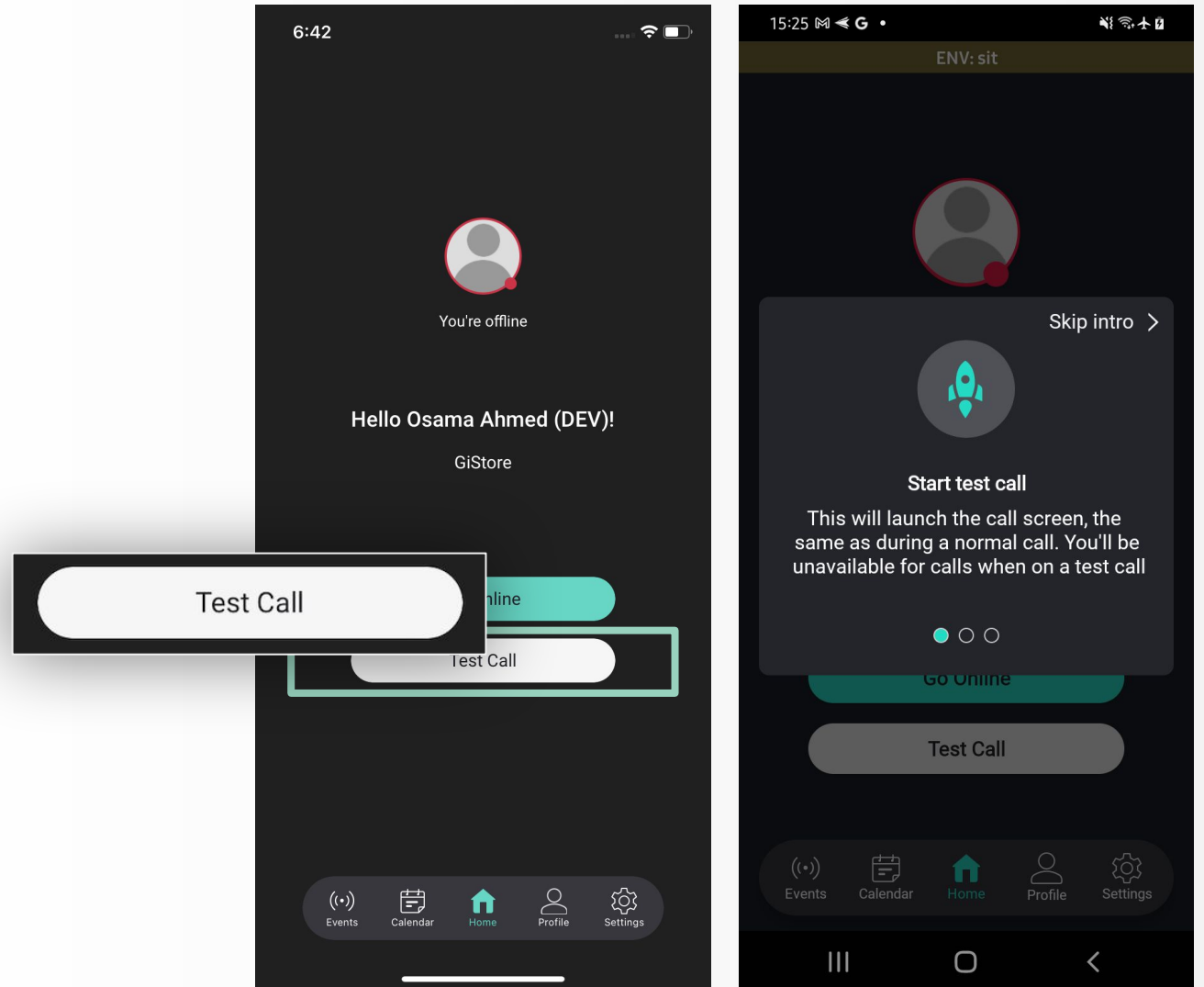
Front End Updates

- **Improved Right-To-Left (RTL) language support**
  - Tweaks to the UI when displaying RTL languages (e.g. Arabic)
- **Localised date and times**
  - The format for dates and times in the UI will match the selected language for your account (previously, they would only appear in English)

- **Reduced loading unused javascript**
  - We have added the option to delay loading opentok.min.js to reduce the amount of unused Javascript that is loaded on initial page load, which will help improve website performance
  - This change will be tested across Early Access accounts before rolling out to all (if you would like to be part of Early Access here, please speak to your CSM)
- **Additional Updates**
  - Bug fixes and improvements for the Live Page Template

Mobile Updates

iOS & Android

- **Bug Fixes** We've fixed lots of bugs to ensure the service is quick and stable.
- **Sneak Peak** Here's a look at our new training mode that will be available later this year.
  - Advisors will be able to test out helpful features like add-to-basket, screen share, and more before using them live with customers!
  - This is perfect for new advisor training, driving feature adoption with existing advisors, and helping your teams to familiarise themselves with new features as they're launched.

Check it out →

When are the updates?

Core Service Version 1.103.1
27 April 2023

Android Version 2.7.8
27 April 2023 (Phase 1)
2 May 2023 (Phase 2)

iOS Version 1.33
2 May Month 2023

How to upgrade

emplifi™

Front End
The core of the service is deployed as a SAAS solution so there's no need to do anything. Some features may need to be enabled and configured. Your Customer Success Manager will help you with any questions you may have.

iOS App
Once the App is available in the App Store, it will be deployed as per your configured deployment process.

Portal
Our Portal is a smart beast and updates automatically. But we do recommend that you open a new browser session that day to clear any cache and cookies.

Android App
Upgrading to this version is easy. Simply sign out and sign in
on the app and you will be notified of the update and prompted to download and install it.

When should I update the Emplifi App?

The best time to update is at the start of the working day, before going available. What if the App update fails? Our service support is here to help with any issues updating the iOS app. You can reach us at support@goinstore.com

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What version of App should I be on?

Ideally you should be on the most up to date version of the App to benefit from all the new features and upgrades available. For full SLA support we recommend everyone to be on the latest or 2nd latest versions of the App.

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