

# Release Notes

EMPLIFI VoC  
JUNE 7, 2023

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## Introduction

This document describes the upcoming software changes in Emplifi VoC version 8.15.0. This document does not cover previous releases.

Most changes to the software are available immediately after you upgrade; however, some changes may require refreshing your browser before you can use them.

Here is a summary of the release:

- Engagement Look and Feel reskin
- Survey Draft feature
- Security vulnerability fixes
- Soul Design updates and UI fixes
- Bug fixes

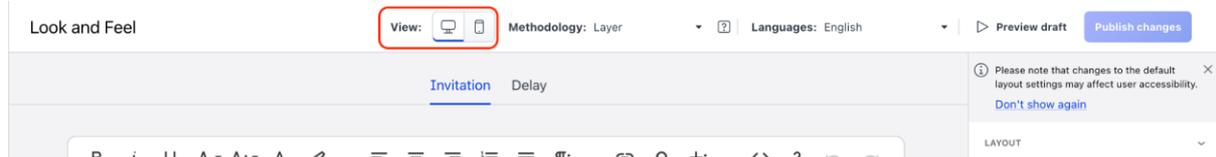
## New Features

### Reskin of Engagement Designer

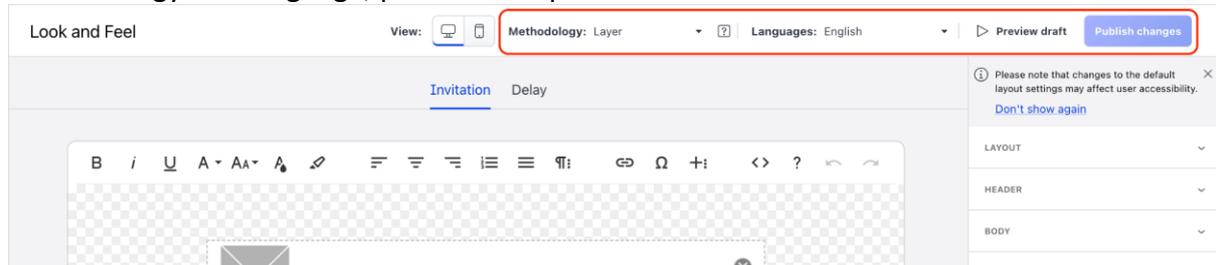
#### VOC-1

We've given Engagement Designer a makeover and completely aligned the tool with our Soul Design System. Most of the tools you are used to have remained here, they've simply had a beautiful UI update. The changes applied are also more inline with the Survey Look and Feel page, providing a more seamless user experience. The major changes to the UI have been noted here. Some features have moved to Survey Look and Feel for a better user experience and are noted further down.

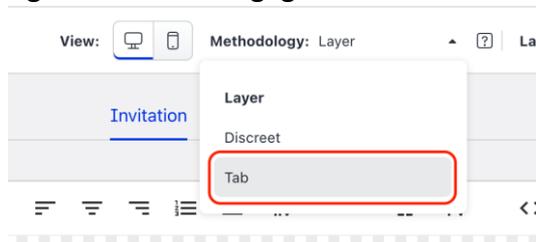
Mobile and Desktop views for engagements can now be found under one page: Engagement > Look and Feel. Switching between devices is now done in the header.



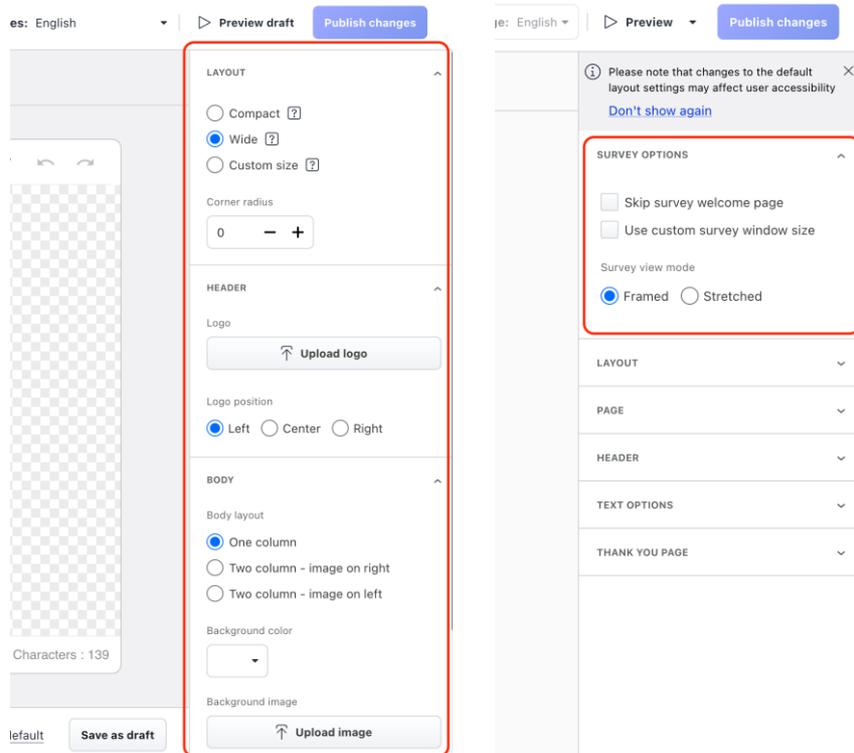
In addition to switching the view for your engagement, you can now select your methodology and language, preview and publish all in the header



In the Methodology dropdown, you are now able to select and style your Tab engagement right within the Engagement Look and Feel tool.



The accordions have all moved from the left to the right side of the frame, with one section (Survey options) moving to Survey Look and Feel as the options there-in (skipping the welcome page, opening in a custom sized browser, etc.) are better suited to that page. The sections and options within the accordions still adapt based on the methodology and device selected in the header.



The publish button has also been updated and is more intuitive on the status of the Engagement. If the button is enabled and says Publish invitation, the Engagement has not yet been published and there is no live version currently running. If the button is disabled and says



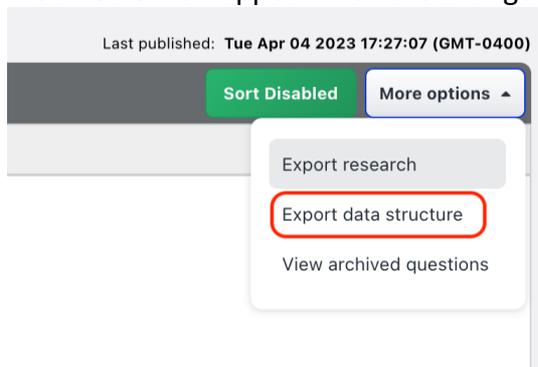
The newly added Tab Engagement now also has an updated preview frame that updates as you design.



## Survey Draft Feature

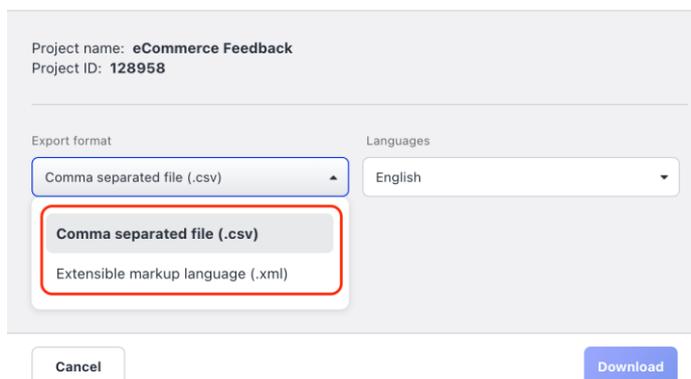
PCI-902

Included in this release is the long awaited Survey Draft feature. Changing and publishing your survey will now impact the Draft Data Structure or the Live Data Structure respectively. Feel free to modify anything about the questions in your survey, then test and preview the changes knowing your Live Running survey and data structure will not be impacted until you Publish your changes. It is also possible to export a preview of the updated data structure as well as the live data structure for comparison. Use these exports to plan ahead of your survey changes and note where customised data exports and integrations will need to be modified or remapped when the changes are ultimately published.



The data files can be exported as either .csv or .xml files and you can choose to export only the draft or live data structure, or to export both at once. Please note that you may need to enable your browser to download two files at once. Many browsers can block this kind of behaviour and in this case you will only be able to download one file at a time.

Export data structure



The screenshot shows a dialog box titled 'Export data structure'. At the top, it displays 'Project name: eCommerce Feedback' and 'Project ID: 128958'. Below this, there are two dropdown menus: 'Export format' and 'Languages'. The 'Export format' dropdown is open, showing two options: 'Comma separated file (.csv)' (which is circled in red) and 'Extensible markup language (.xml)'. The 'Languages' dropdown is set to 'English'. At the bottom of the dialog, there are two buttons: 'Cancel' and 'Download'.

You may also see the loading spinner for a moment as it compiles your data structure file(s) on the backend.

Export data structure ✕

Project name: eCommerce Feedback  
Project ID: 128958

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Export format: Comma separated file (.csv) 

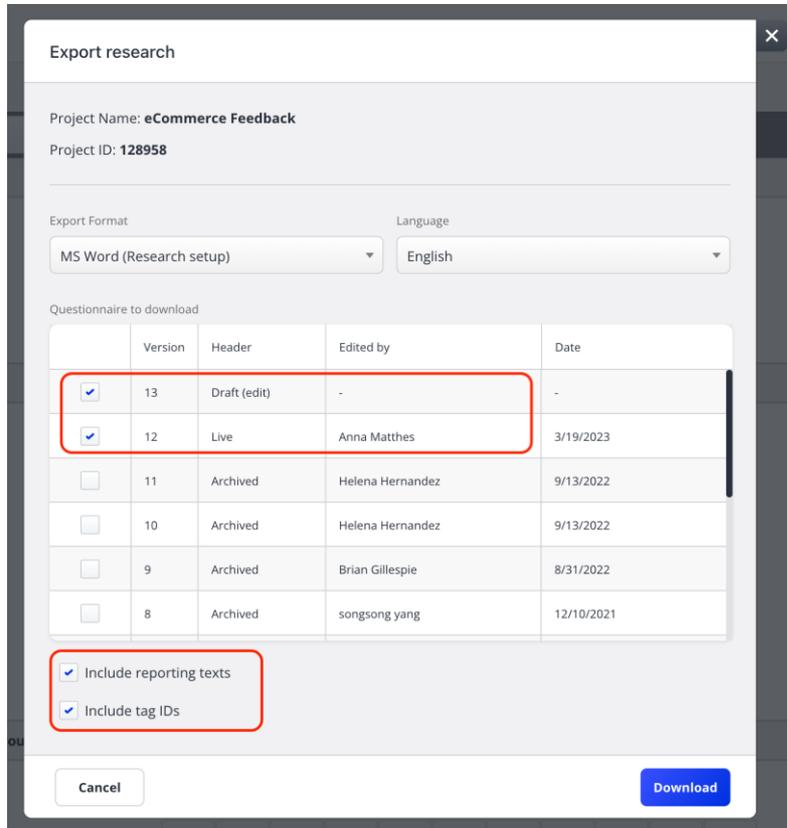
Languages: English

Export draft data structure

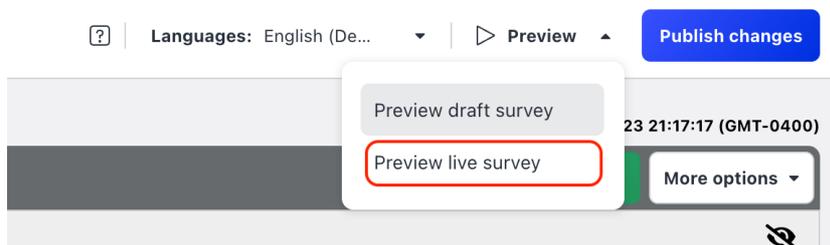
Export live data structure

Cancel Download

When exporting your research, you can also choose to export the draft version, live version or both, in either a Word document format or and Excel format which will include all the translations.



We've also given a Soul update to the header bringing language selection into the header and expanding the functions of the preview button. You can now preview the draft version of your survey (the changes you've just made) or preview the live running survey. Note that in both scenarios, answers selected and submitted will NOT be added to your data tables so you can test confidently knowing you aren't impacting your live collection.



Lastly, the Publish button has seen an update similar to in Engagement Look and Feel and will now display simply Publish if the project has never been published. Following the initial publish of the project, the button will read Publish changes and will be either enabled or disabled based on whether or not there are changes to publish.