emplifi
Empathy, amplified.

Hotfix Release Notes v11.2.726

EMPLIFI AGENT

November 2022

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Introduction

This document describes the upcoming software changes in Emplifi Agent version 11.2.726. Previous releases are not covered in this document.

Hotfixes

Summary of hotfixes to software elements for version 11.2.726

Hotfix Description	User Impact	Case ID	Project ID
Fixed an issue where, in certain circumstances, the case was not cleared from the UI after being deleted by the user.	Agents	253166	A11-881
Fixed an issue that prevented multiple email addresses from being entered in the email2 field on a case.	Agents		A11-889
Fixed an issue where clicking Don't Save and Dismiss would be blocked by unfilled mandatory fields.	Agents	253869	A11-897
Added logging and fixed an issue impacting specific customers with SAML2 SSO configurations.	ALL	252153	A11-859