# Early July Release notes

Front End Updates 1.94

Improved Local Storage GDPR: All the local storage events will now store timestamps up to the seconds mark only and NOT milliseconds.

ShopStream Front End Refinement:

- Rounded Corners
- Improved layout for smaller screen size
- Added 'click/tap to unmute' functionality when you access streams from direct links
- Refined 'Added To Basket' UI in product carousel.
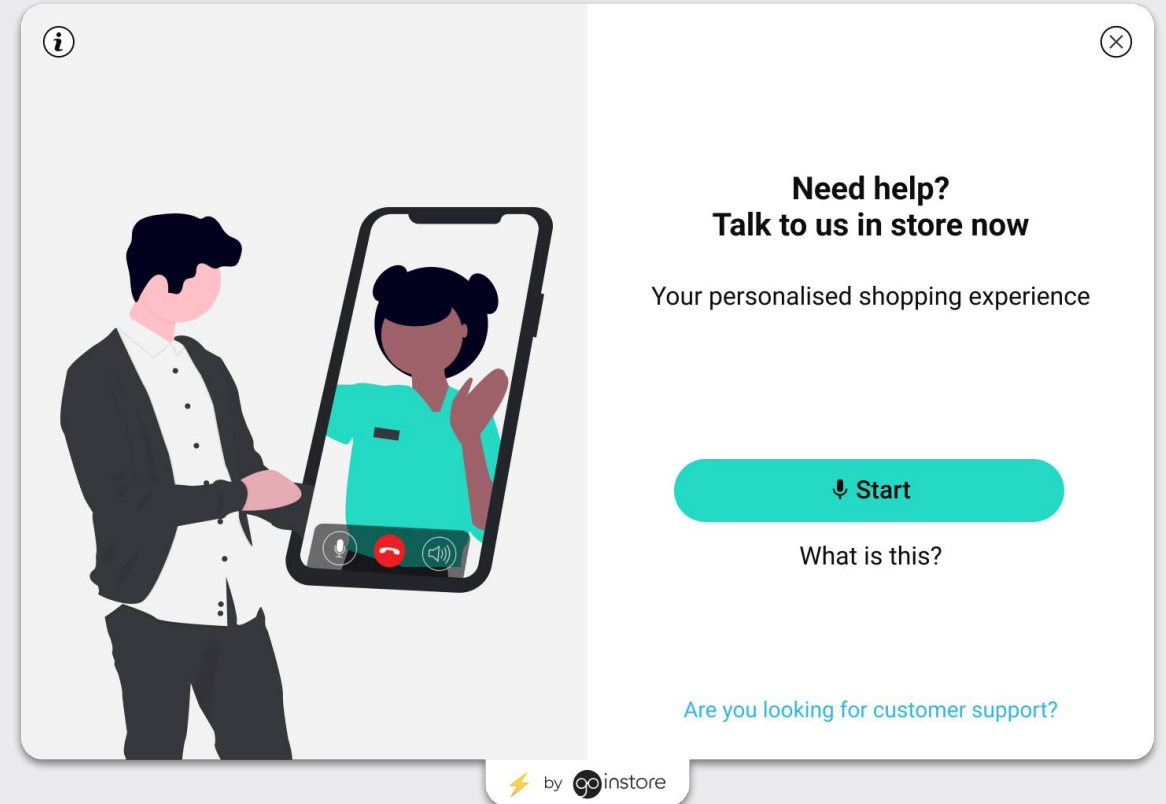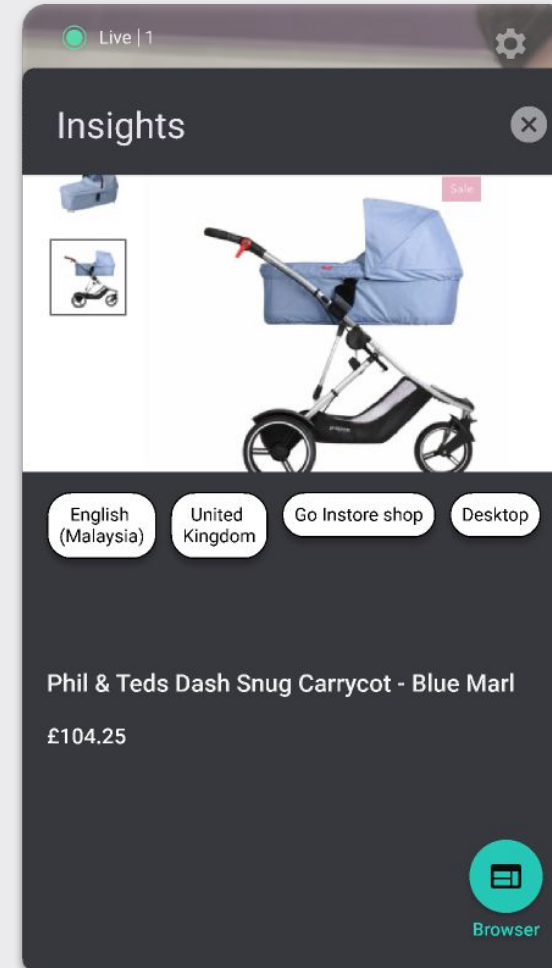
iOS App Version 1.25

Improved Picture-In-Picture: The icons on the picture-in-picture is updated to best reflect the status of the microphones and cameras.

Share Product Confirmation: A product confirmation pop up is now created in the app. So when a product is shared with the customer, the advisor can now make sure that the correct product is being offered.

Two Way Video Muting Flag: By default for two way video all incoming video is muted until the advisor unmutes it. Now, we have a way at an account level to automatically show the video of a customer that has their video enabled. This is only for two way video accounts.

Screenshare: Screenshare will be turned on for all accounts (unless stated as not needed).

Bug Fixes: Various bugs fixed that improves the experience and tackles some common niggles.
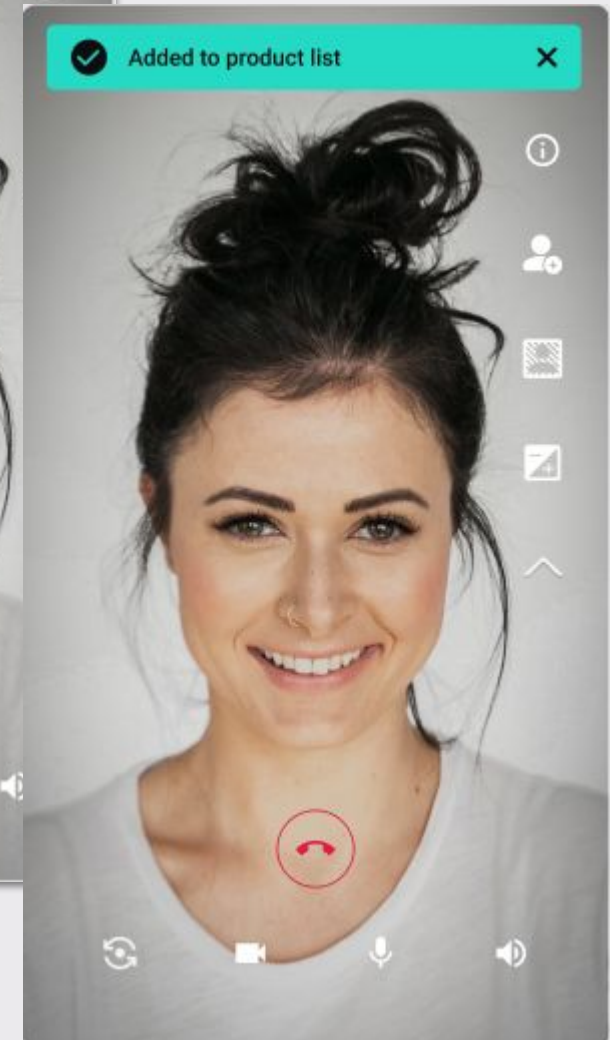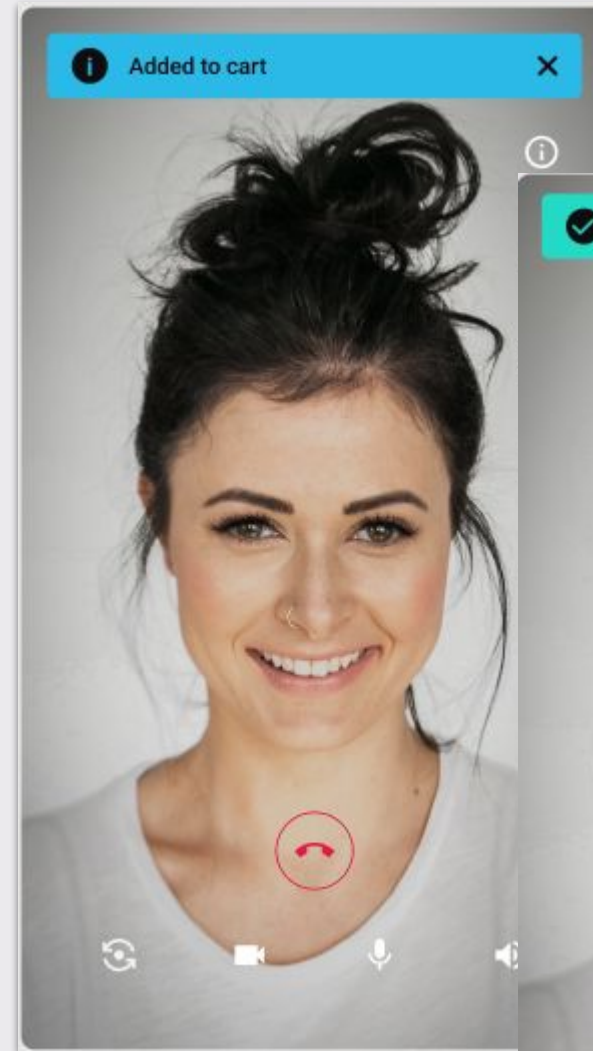
Android Updates 2.6.40

Improved Picture-In-Picture: New picture-in-picture menu is implemented to show the advisor what will happen if a menu item is clicked. The icons on the picture-in-picture have been updated to better reflect the status of the microphones and cameras.

Share Product Confirmation: A product confirmation pop up is now created in the app. So when a product is shared with the customer, the advisor can now make sure that the correct product is being offered.

Two Way Video Muting Flag: By default for two way video all incoming video is muted until the advisor unmutes it. Now, we have a way at an account level to automatically show the video of a customer that has their video enabled. This is only for two way video accounts.

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Portal Version 6.2

Portal QR Code Generator: You can now generate QR codes to start a live call and can embed the QR codes in marketing materials, or in emails etc to generate 1:1 calls with a live advisor from anywhere!

Added A ShopStream Moderator: The ShopStream moderator role now only has access to view and moderate ShopStream events in the portal.

External Admin and External Group Admin Access To Live Events Section: This will allow existing users to have access to the Live Events section on their relevant accounts.

When are the updates?

Core Service Version 1.94

05 July 2022

Portal Version 6.2

06 July 2022

iOS Version 1.25

12 July 2022

Android Version 2.6.40

05 July 2022 (Phase 1)

12 July 2022 (Phase 2)

How to Upgrade

Core service

The core of the service is deployed as a SAAS solution so there's no need to do anything. Some features may need to be enabled and configured. Your Customer Success Manager will help you with any questions you may have.

iOS App

Once the App is available in the App Store, it will be deployed as per your configured deployment process.

Portal

Our Portal is a smart beast and updates automatically. But we do recommend that you open a new browser session that day to clear any cache and cookies.

Android App

Upgrading to this version is easy. Simply sign out and sign in on the app and you will be notified of the update and prompted to download and install it.

FAQs

When should I update the Go Instore App?
The best time to update is at the start of the working day, before going available. What if the App update fails? Our service support is here to help with any issues updating the iOS app. You can reach us at <u>support@goinstore.com</u> What version of App should I be on? Ideally you should be on the most up to date version of the App to benefit from all the new features and upgrades available. For full SLA support we recommend everyone to be on the latest or 2nd latest versions of the App.

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