

August Release notes

Front end Update 1.95
When, How, FAQs

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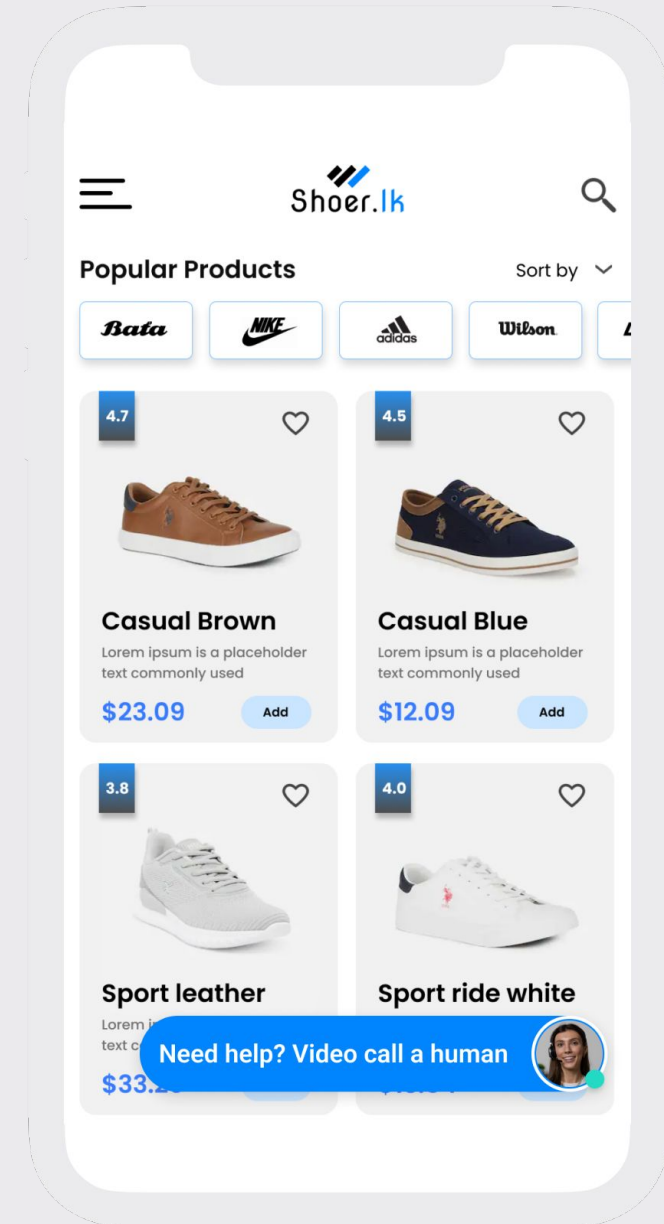


Front End Updates

URL Parameter For Category/Department: Create a URL (?giscallcategory=) which would launch a call only to a specific department or category.

Dynamic Message For New Mobile CTA: Display custom CTA messages on different pages/categories. For example, you may want to have one CTA message showing only on 'gaming' category pages, but a different message displaying on the 'home appliances' category pages.

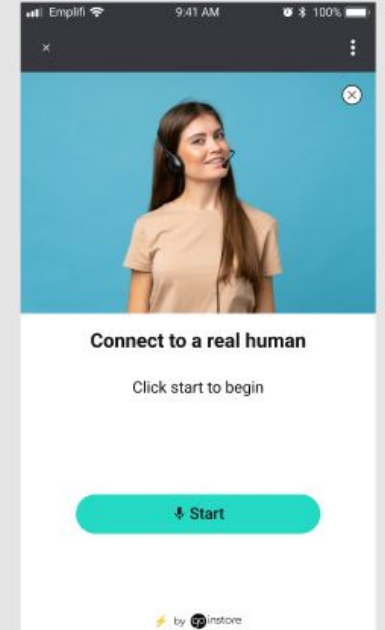
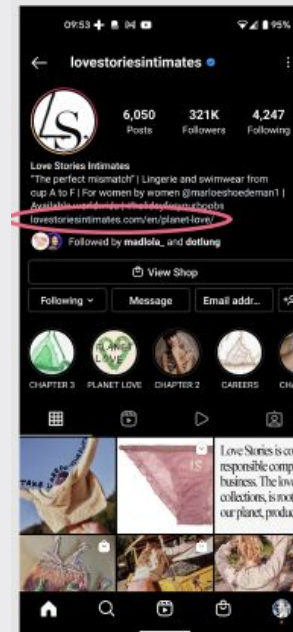
Updates to the ?gisevent= flow before and after a live event: The replay for a live event will be shown using the ?gisevent= URL param (generated in the Portal)



Front End Updates

Support for Facebook and Instagram in-app browsers (mobile / tablet): The following will be functional within Facebook and Instagram's in-app browser:

- Roundel will be visible.
- AutoCall and direct call URLs will be functional.
- Watch ShopStream events.
- Make calls from in-app browsers on iOS (not Android – add UI to show users to open the page in their default browser to make a call on Android devices).





When are the updates?

Core Service Version 1.95

31 August 2022

How to Upgrade

Core service

The core of the service is deployed as a SAAS solution so there's no need to do anything. Some features may need to be enabled and configured. Your Customer Success Manager will help you with any questions you may have.

Portal

Our Portal is a smart beast and updates automatically. But we do recommend that you open a new browser session that day to clear any cache and cookies.

iOS App

Once the App is available in the App Store, it will be deployed as per your configured deployment process.

Android App

Upgrading to this version is easy. Simply sign out and sign in on the app and you will be notified of the update and prompted to download and install it.

FAQs

When should I update the Go Instore App?

The best time to update is at the start of the working day, before going available. What if the App update fails? Our service support is here to help with any issues updating the iOS app. You can reach us at support@goinstore.com What version of App should I be on? Ideally you should be on the most up to date version of the App to benefit from all the new features and upgrades available. For full SLA support we recommend everyone to be on the latest or 2nd latest versions of the App.

What if the App update fails?

Our service support is here to help with any issues updating the iOS app. You can reach us at support@goinstore.com.

What version of the App should I be on?

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