

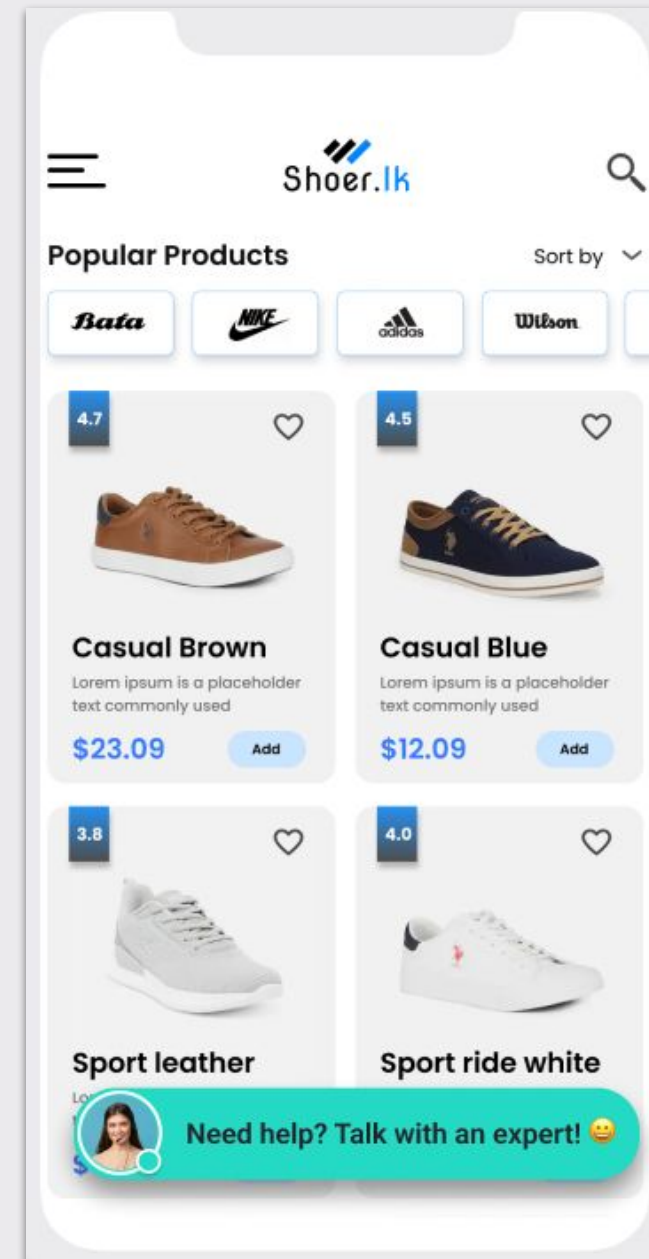
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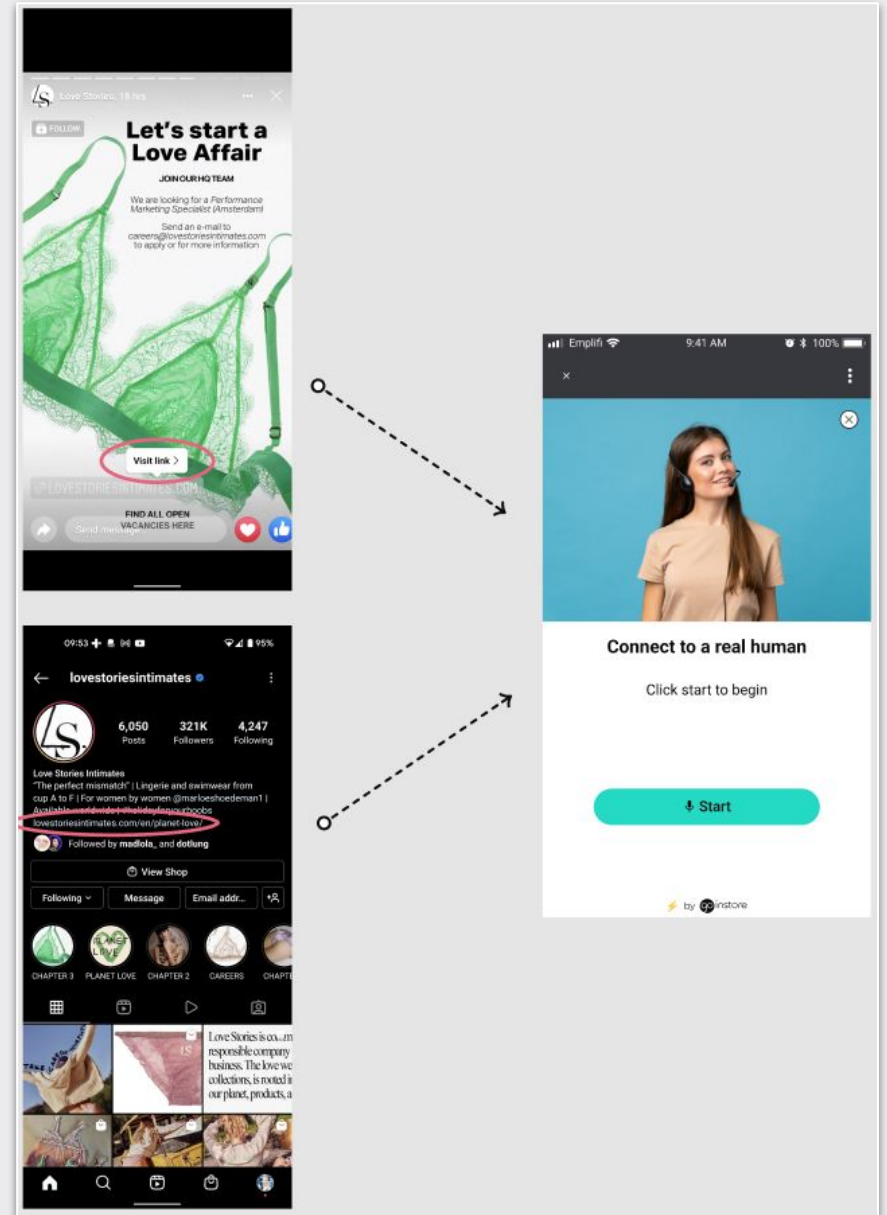
Front End Updates 98.2

- **URL Parameter for Category/Department** Create a URL (?giscallcategory=) which would launch a call only to a specific department or category
- **Dynamic message for new mobile CTA** Display custom CTA messages on different pages/categories. For example, I may want to have one cta message showing only on the Gaming category, but a different message displaying on the home appliances category.



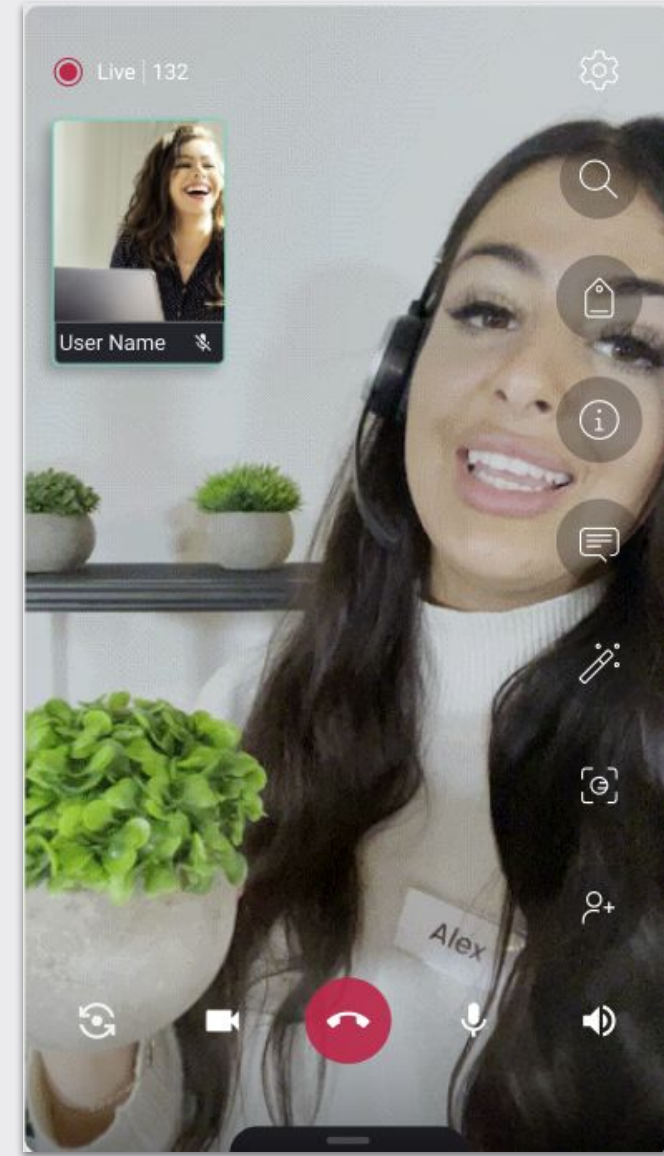
Front End Updates 98.2 – continued

- **Updates to the ?gisevent= flow before and after a live event** The replay for a ShopStream live event will be shown using the ?gisevent= URL parameter from the Portal.
- **Beta: Support for Facebook and Instagram in-app browsers (mobile / tablet)** The following is now functional within Facebook and Instagram in-app browser:
 - Roundel will be visible
 - AutoCall and direct call URLs will be functional
 - Watch ShopStream events
 - Make calls from in-app browsers on iOS social App (Android social App will direct the customer to open the page in their default browser to start a call).



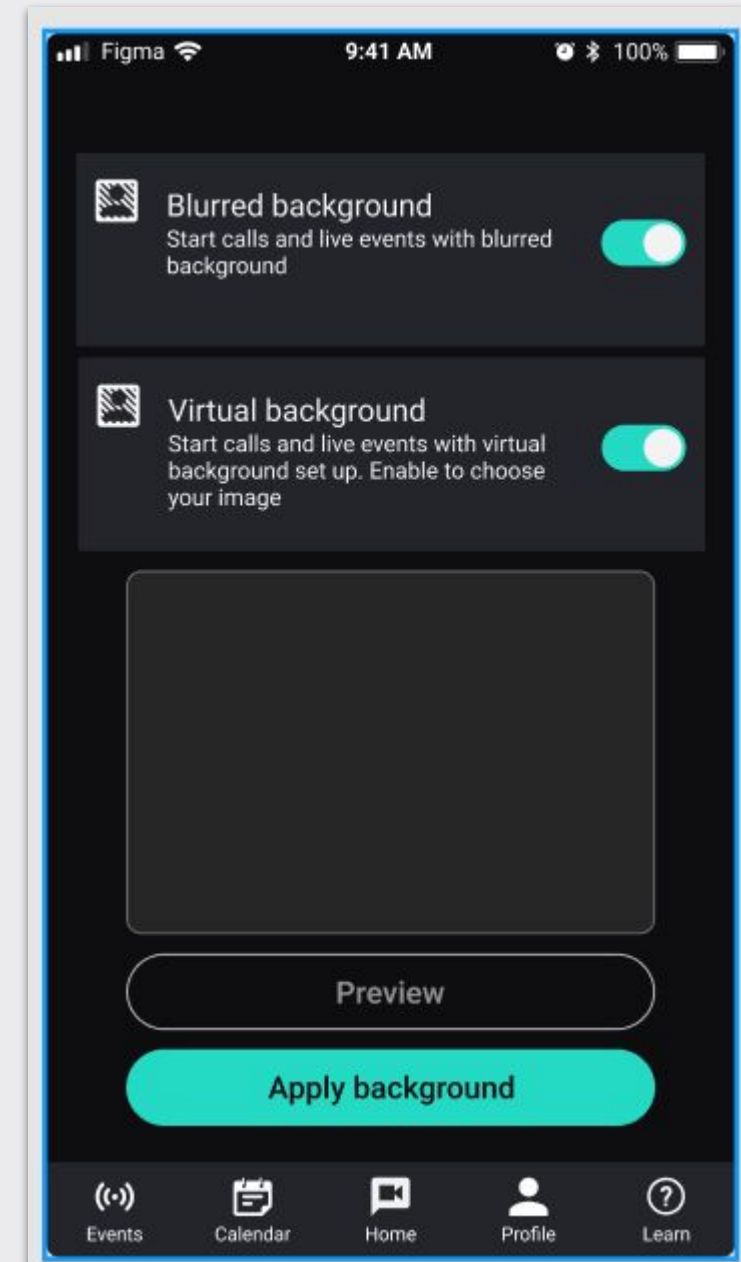
Android Updates 2.6.48

- **Bluetooth integration** improvements
- **Virtual background** improvements for thermal handling
- **Active speaker** functionality added
- **Updated 'no video'** feature
- **General Bug Fixes.**



iOS App Version 1.28

- **Updated Muted Video Messaging** We have removed the text from the 'picture in picture' to ensure that it's easy to understand across different languages. it will also be quicker to see the state of the customer's video
- **Improvements** to in-call chat functionality
- **Virtual and blurred background controls** in app setting menu out of call
- **Improvements** to in-call browser on iPhone X and newer models
- **Active speaker** functionality added.



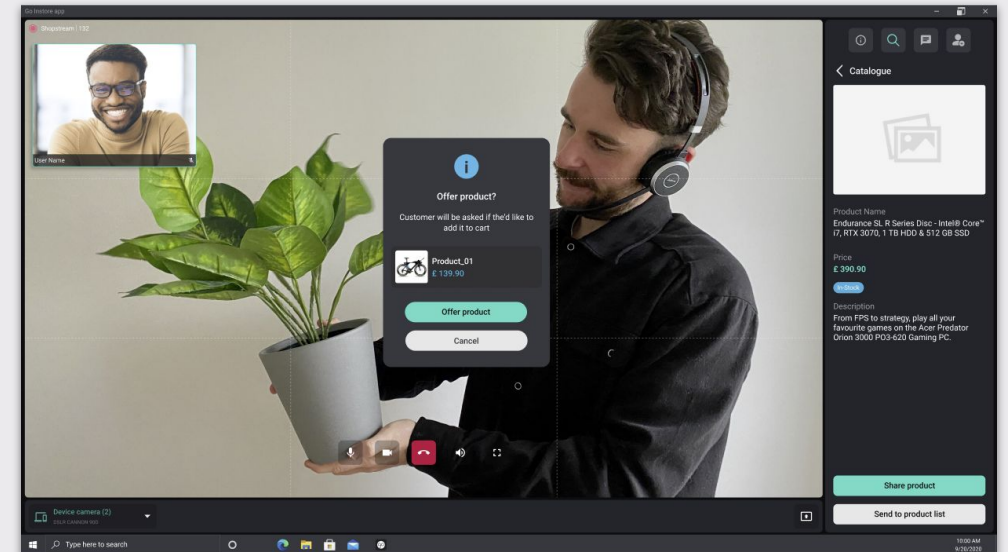
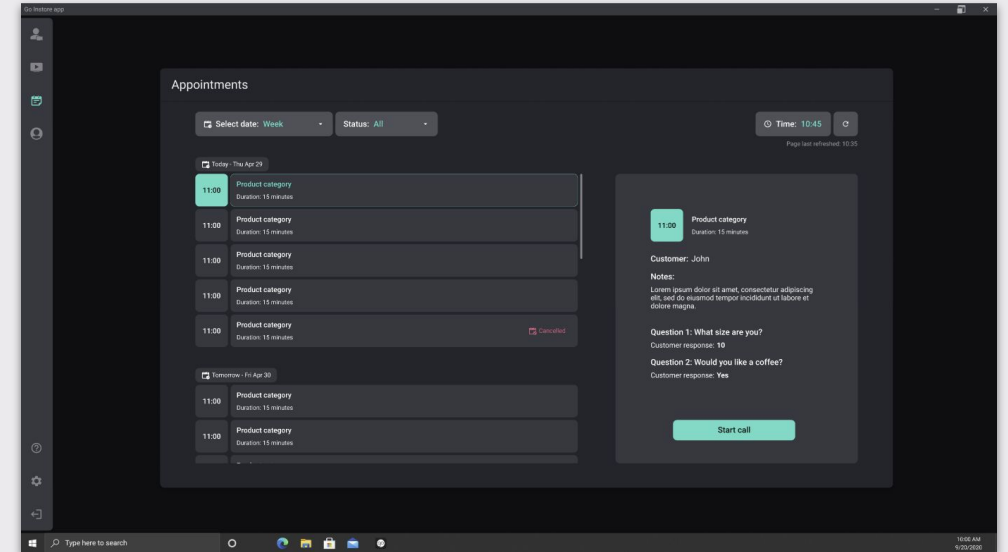
Windows Updates 4.0.9.0

One-to-one application updates

- **Early Access for Appointments** capability The ability for appointments to be on and taken from the Windows application
- **Early Access for Add to Basket** This feature has now come to the Windows application. The advisor can now offer the product to the customer
- **Early Access for Two-way video** We can now enable two-way video for customers using the Windows application.

ShopStream application updates

- **Audio Visualiser** Now shows the incoming audio, helping users ensure their microphones are working properly
- **Microphone Selector** Users can now select their audio input; it can be a new microphone plugged in or an existing one. This feature allows for dynamic switching of microphones and the ability to change audio sources whilst still live with the broadcast.



Portal Updates 6.4

- **Soft delete (aka anonymise) a user or live advisor** We have added a delete Live Advisor option on the Portal that can be done by External Admin and External Group Admin only. This anonymises the PII data for the Clerk in all the tables without actually deleting the data
- **Copy/clone an existing event** This lets you copy an existing ShopStream event when creating a new one, so that events can be created a lot quicker.



Create event ✕

Title *
Copy of Studio Test

Description *
Testing studio setup on-site

Owner *
sstestboots

Channel *
Test

Date * dd/mm/yyyy  **Time *** Select time 

Cancel Save

When are the updates?

Core Service Version 98.2

21 September 2022

iOS Version 1.28

03 October 2022

Portal Version 6.4

22 September 2022

Android Version 2.6.48

26 September 2022 (Phase 1)

03 October 2022 (Phase 2)

Windows Version 4.0.9.0

21 September 2022

How to Upgrade

Core service

The core of the service is deployed as a SAAS solution so there's no need to do anything. Some features may need to be enabled and configured. Your Customer Success Manager will help you with any questions you may have.

Portal

Our Portal is a smart beast and updates automatically. But we do recommend that you open a new browser session that day to clear any cache and cookies.

iOS App

Once the App is available in the App Store, it will be deployed as per your configured deployment process.

Android App

Upgrading to this version is easy. Simply sign out and sign in on the app and you will be notified of the update and prompted to download and install it.

FAQs

When should I update the Go Instore App?

The best time to update is at the start of the working day, before going available. What if the App update fails? Our service support is here to help with any issues updating the iOS app. You can reach us at support@goinstore.com What version of App should I be on? Ideally you should be on the most up to date version of the App to benefit from all the new features and upgrades available. For full SLA support we recommend everyone to be on the latest or 2nd latest versions of the App.

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