

Early August Release notes

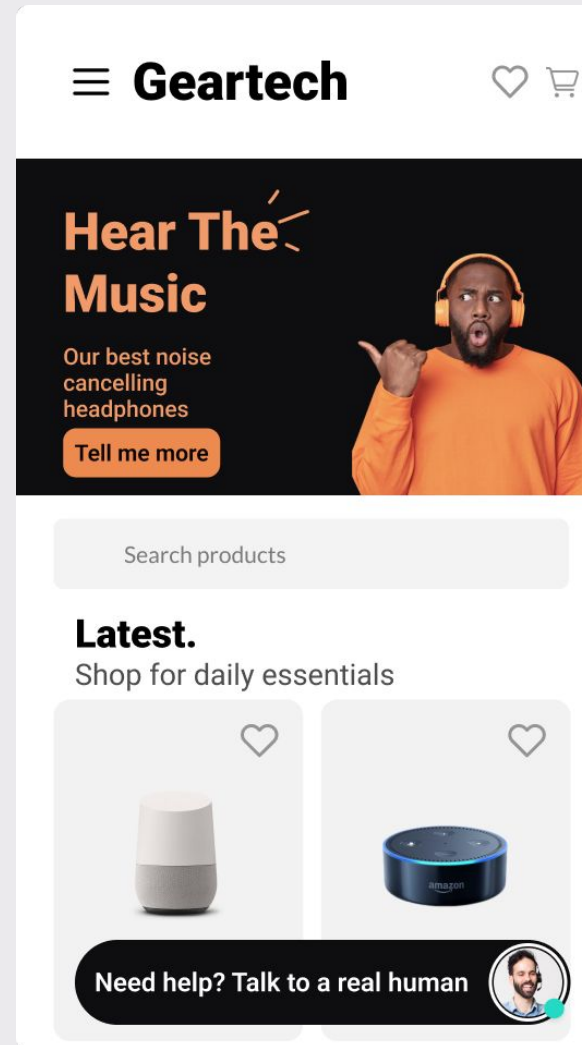
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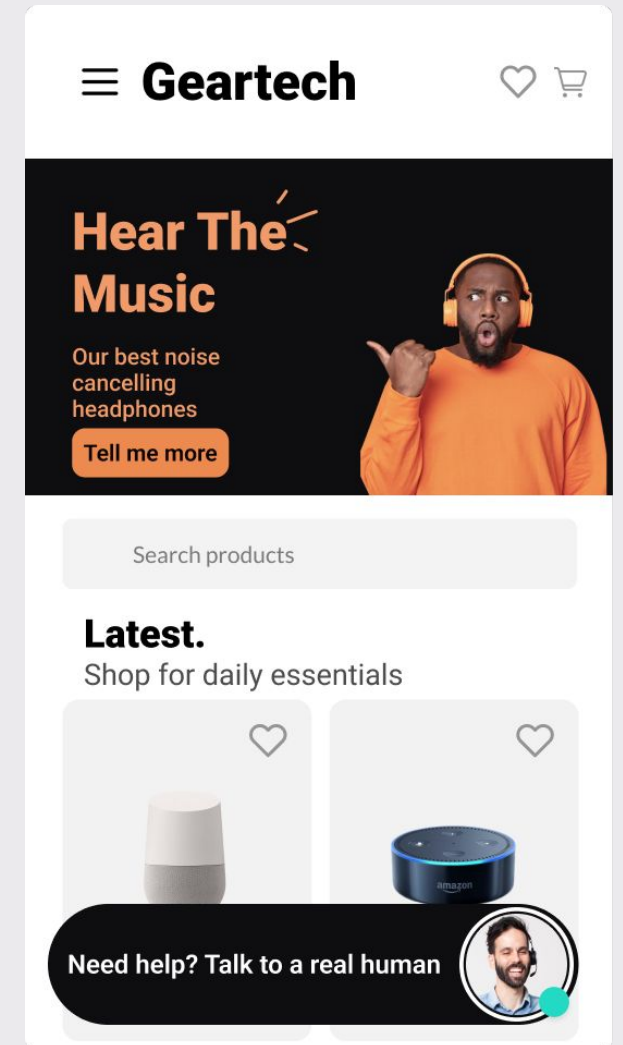
Front End Updates 1.95

Medium Sized New Mobile CTA: Now we support a bigger 'medium' version of the new mobile roundel and bar message, see here ->

New ShopStream Layout For Smaller Desktop Screens: ShopStream has a new layout for smaller desktop and tablet screens.



Small size



Medium size

iOS App Version 1.26

Tap To Enlarge Picture-In-Picture: Now you can tap and enlarge the other participants' pictures, with improved multi-participant call UI.

Mirror Screens Resolved: Now customers can see the products and advisors on video call as intended and not reversed.



Android Updates 2.6.44

Tap To Enlarge Picture-In-Picture: Now you can tap and enlarge the other participants' pictures, with improved multi-participant call UI.

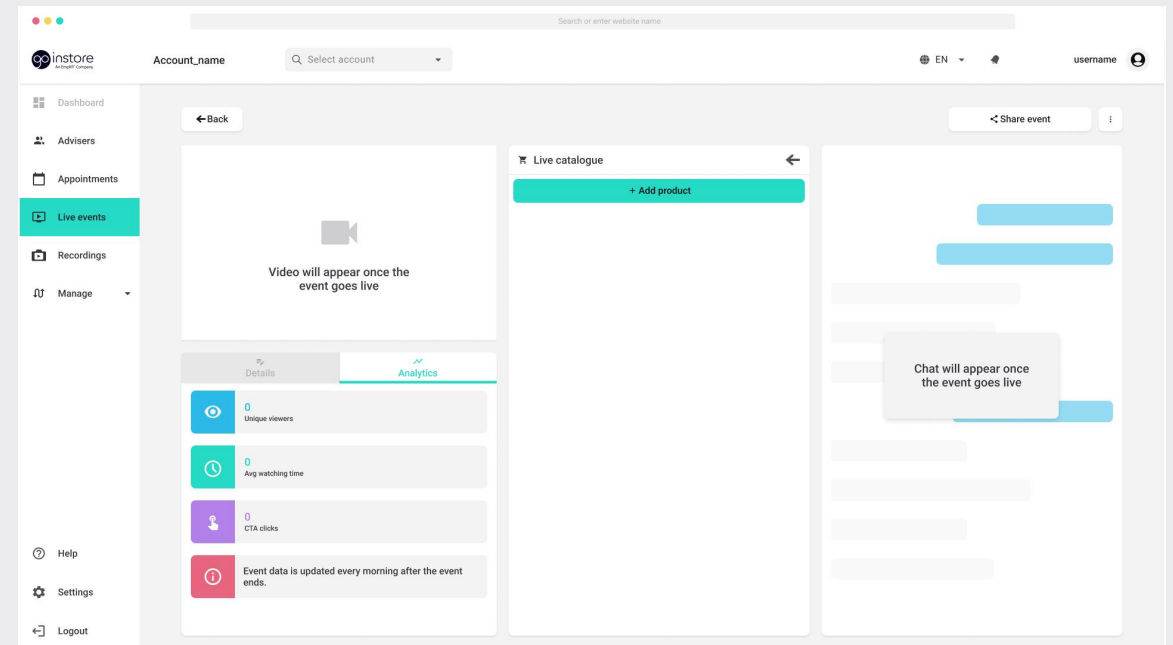
Improved Battery Saving Mode: Having battery saving mode enabled on your device prevents us from routing calls to your device. We have implemented a detection tool that notifies you if battery saving mode is enabled.



Portal Version 6.3

ShopStream New Live Event Page Layout:

- All-in-one place to effectively manage and moderate live events.
- New placeholder images for video, chat and analytical data components for 'Scheduled' events.
- Removed dead-space and reduced the size of the video player to increase the size of the product catalogue and chat components.
- Easier to view and change important details about the live event.
- Improved video container UI.
- Added a new pop up to tell users when an event status has changed.



Edit and Delete Events From The Live Events List: Editing and deleting of scheduled events from the Live Event list, made easier.

When are the updates?

Core Service Version 1.95

03 August 2022

iOS Version 1.26

09 August 2022

Portal Version 6.3

11 August 2022

Android Version 2.6.44

03 August 2022 (Phase 1)

09 August 2022 (Phase 2)

How to Upgrade

Core service

The core of the service is deployed as a SAAS solution so there's no need to do anything. Some features may need to be enabled and configured. Your Customer Success Manager will help you with any questions you may have.

Portal

Our Portal is a smart beast and updates automatically. But we do recommend that you open a new browser session that day to clear any cache and cookies.

iOS App

Once the App is available in the App Store, it will be deployed as per your configured deployment process.

Android App

Upgrading to this version is easy. Simply sign out and sign in on the app and you will be notified of the update and prompted to download and install it.

FAQs

When should I update the Go Instore App?

The best time to update is at the start of the working day, before going available. What if the App update fails? Our service support is here to help with any issues updating the iOS app. You can reach us at support@goinstore.com What version of App should I be on? Ideally you should be on the most up to date version of the App to benefit from all the new features and upgrades available. For full SLA support we recommend everyone to be on the latest or 2nd latest versions of the App.

What if the App update fails?

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